

UEB OBET CÁRDENAS

Guarantee the transmission, distribution and commercialization of electrical energy to the state, private and residential sectors, reliably, stable, with efficiency, safety, quality and in harmony with the environment, satisfying the needs of our clients, with capital trained and committed human being, thus contributing to the development of the country.

Directorate of the UEB OBET Cárdenas: Calzada 219% Line and Souberville.

Types of procedures that are carried out in our offices.

1. New Service.
2. Name change of the holder of the receipt.
3. Varied of place.
4. Capacity increase.
5. Low.

1. New Service

The request for the supply of electrical energy is presented at the Commercial Office of the corresponding locality no less than ten (10) calendar days before the need for the service. Within this term, it is verified whether or not it complies with the technical conditions for the execution of the service through the UC-CM-0092

Service Request Research model In the investigation of the request for the new service, it is supervised if the interior facilities meet the technical conditions as established by the Electrical Safety Code of the Electrical Law 1287, but if it meets the requirements, the Electricity Service-Residential Sector Contract model will not be issued. (H-982).

The client must provide the following information: 1. Name and Surname of the applicant. 2. Identification card number. 3. Address of the property in question detailing: a) Street and Number, if it does not have a number, detail whether the sidewalk is even or odd numbered. b) Name of the streets. c) Ground or high floor, passage and number or letter of the apartment, as appropriate. d) In rural areas, the name or number of the road and the number of the kilometer and / or name of the farm where the property is located will be reported. e) Telephone. f) Number of people in the family nucleus

Presentation of the suitable document that proves that the applicant is in legal possession of the property. Any of the following documents are accepted:

- a) Property deed or title to the home.
- b) Free permanent usufruct certificate.

- c) Certificate of habitable issued by the corresponding Housing Department.
- d) Construction License for new homes with temporary facilities built, except for breakdowns or existing homes.
- e) Exchange resolution.
- f) Contract with the body that owns the property, granting usufruct use to the service applicant.
- g) Authorization for the construction or occupation of a house issued by the competent body in that area: ANAP, Popular Power, Cooperative and Hydropower Require that the liquidation of the place of origin be presented in case of being registered by transfer. Magnitude of the load to be connected, detailing the number and capacity of lights and other electrical equipment to be used, as well as their operating voltage. Any new request for electrical service or the change of an existing one, is accepted once it has been verified that all the necessary information has been supplied to it and that the technical standards and requirements have been fulfilled by the client.

2. Change of Name. The name changes are made at the request of the client, presenting with the last paid account and any of the suitable documents mentioned above that prove that the applicant is in legal possession of the property. In case of not presenting the receipt, they are verified that there are no pending accounts payable and if they exist, the client must settle the debts and subsequently make the name change.

3. Varied Place When for certain situations of a client, a varied place or change of position of the CEE is necessary, the Service Order will be made with the data provided by the client according to the model UC CM 0091. The site will be inspected to determine the possibility of carrying out the work, informing the client through the UC-CM 0092 Service Request Investigation, the results of the inspection. If the work is executable, the client will be informed that he must appear at the commercial office to make the payment, by applying the A-182-83 rate of the State Price Committee amounting to \$ 6.00, with payment by Model 830-0026 (H-71) Income Receipt. From the date the various places are charged, the Commercial Office in charge of carrying out this work will have 10 working days to execute it.

4. Increased Capacity. To request an increase in capacity, clients must appear at the Commercial Office to which they belong with an electricity bill, subsequently it is investigated whether the house meets the conditions and, if so, does the work.

5. Low. Customers can request the withdrawal of the electric service, this withdrawal can be definitive or temporary and in all cases the final account is charged.

Telephones and emails enabled in the commercial offices for the Attention to the Population Attention Hours: From 8:30 am to 12:00 pm and from 12:30 pm to 3:30 pm

Contact

Electric Company

Category: Procedures and services

Created: Thursday, 28 May 2020 19:53 - Last Updated: Friday, 26 June 2020 18:58

Hits: 849

No	Commercial office	Phones	Email
1	Varadero.	45 613744	supervisor.var@elecmtz.une.cu
2	Guásima.	45 541939	comercial.guasima@elecmtz.une.cu
3	Este.	45 521170 Ext.120, 45 527060	supereste.card@elecmtz.une.cu
4	Oeste.	45 521373 Ext.114, 45 527160	superoeste.card@elecmtz.une.cu
5	Attention to the population	45 521170 Ext 119, 45 531373	esp.cinterno@elecmtz.une.cu